

My name is Elisa Friedman and I have lived in my condo since 2005. During this time I have experienced 4 water leaks from a condo above me. The first three times my insurance sent out Summit Restoration. This time I made the emergency call to Summit Restoration without hesitation. When Summit Restoration arrived the first time a few years ago, I just assumed Summit Restoration was like any other company; any other company that would do its job efficiently and then get out.

I was proven wrong! Summit Restoration is not like any other company. They do their job efficiently and professionally. The difference between Summit Restoration and other companies is they truly care about their clients. Each every time Summit Restoration steps foot in my door they are concerned about me, my cat, and my property. Each time Summit Restoration step through my door they honest and up front with me.

This time when I called Summit Restoration on December 27, 2012; the phone was answered immediately. Molly dispatched a team who were at home. These men left their families to come to my aide. They did this without hesitation and I was not made to wait for hours and hours and hours. After Summit Restoration ripped out my ceiling and placed the fans. I was informed that Bill would be stopping every single day to check on the progress of the drying. The fact that they came on New Years without hesitation and without complaint speaks volumes about what kind of people who own Summit Restoration and what kind people work at Summit Restoration.

I will have no trouble calling Summit Restoration if the need ever arises again. As far as I am concerned Summit Restoration in the only one to call if you have mold or water damage!!

Thank you so very much Will, Molly, Bill, David, Robert, and the rest of the Summit Restoration family. I truly am grateful for all of your help and hard work.

With gratitude,

Elisa Friedman